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PROVIDING THE BEST SOLUTIONS

www.ges-group.com

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Date: April 9th, 2020

Customer Announcement Release in response to Coronavirus - COVID-19.

To our valued customers,

With the rapidly evolving developments of the Coronavirus (COVID-19), we are reaching out to let you know what we are doing to protect our staff, colleagues and customers while ensuring that we continue to deliver essential Goods & Services to you during this unprecedented time.

We continue in our drive to support you if it is safe to do so. We have extensive stocks of essential components, switchgear, drives, motors and service kits available off the shelf.

***** WE STRESS THE IMPORTANCE OF SPARES FOR YOUR CRITICAL PLANT AND HAVE STOCKS *****

Our team are working incredibly hard to provide you with the products & services you require whilst driving the need to protect our own health. The safety of our employees and customers are paramount. We monitor daily advice from the Government and the World Health Organisation in our procedures to protect Health & Safety and the NHS.

We have introduced the following measures:

- Our Employees are guided by the Government's guidelines on cleanliness and safety – we have introduced cleaning rotas and altered breaks and dinner hours to allow for social distancing. We also work in separate offices and where possible and when necessary will work from home. We **don't** allow any visitors and delivery drivers are to keep 2 meters away and no signatures will be given.
- We have steps in place to ensure that we mitigate any risk to our Engineers and Stores Persons as they continue to play their vital role in manufacturing and fulfilling off the shelf customer orders – we have strict hand washing / hand gels / ppe masks and gloves in place as well as working a minimum of 2 meters apart at all times.
- Our service engineers have all the PPE required along with self-declaration letters and **'Confirmation of employee working in an identified Key Worker workplace'** endorsed by GES as we are an AEMT recognised service partner.
- We continue to evaluate ways to keep our employees safe and slow the spread of the virus and continue to promote best practice guidelines from public health officials

Thank you to our employees, delivery partners and suppliers for their continued hard work. And thank you to you, our customers, for your continued support as we continue to manage these challenging and unprecedented times.

Please contact us on ** 028 256 56406 ** or ** 028 908 35 567 **

Email sales@ges-group.com **MARK AS URGENT**

Directors & Management

For and on behalf of: Grants Electrical SVS (NI) Limited (GES Group)